

MSIL: CSL: NSE&BSE: 2018

21<sup>st</sup> August 2018

Vice President  
National Stock Exchange of India Limited  
“Exchange Plaza”, Bandra – Kurla Complex  
Bandra (E)  
Mumbai – 400 051

General Manager  
Department of Corporate Services  
BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street, Mumbai – 400 001

**Sub: Press Release**

Dear Sir,

Please find enclosed herewith as Annexure -“A”, a copy of the press release being issued today.

Kindly take the same on record.

Thanking you,

Yours truly,

For **Maruti Suzuki India Limited**



Sanjeev Grover  
Chief General Manager &  
Company Secretary

Encl.: As above

---

**MARUTI SUZUKI INDIA LIMITED**

**CIN: L34103DL1981PLC011375**

Registered & Head Office  
Maruti Suzuki India Limited,  
1 Nelson Mandela Road, Vasant Kunj,  
New Delhi 110070, India.  
Tel: 011-46781000, Fax: 011-46150275/46150276  
www.marutisuzuki.com

Gurgaon Plant:  
Maruti Suzuki India Limited,  
Old Palam Gurgaon Road,  
Gurgaon 122015, Haryana, India.  
Tel. 0124-2346721, Fax: 0124-2341304

Manesar Plant:  
Maruti Suzuki India Limited,  
Plot No.1, Phase 3A, IMT Manesar,  
Gurgaon 122051, Haryana, India.  
Tel: 0124-4884000, Fax: 0124-4884199

**PRESS RELEASE**

**Maruti Suzuki announces 24x7 customer assistance in flood-hit Kerala**

**New Delhi, August 21, 2018:** The recent floods and widespread damage in Kerala is a national concern and Maruti Suzuki is saddened and prays for the quick rehabilitation of people.

To this effect, Maruti Suzuki has launched a special drive to support affected customers. The special assistance to customers is an expression of Maruti Suzuki's solidarity towards those in need.

Maruti Suzuki India has actioned a series of voluntary measures for customer care. Maruti Suzuki has set up exclusive teams to coordinate, monitor and provide 24x7 support to customers at over 180 dealer workshops in Kerala.

The Company is also arranging courtesy mobility to customers whose flood affected cars are under repairs. This is being done by providing a loaner car or through tie-ups with cab services.

Arrangements such as towing facility, emergency call center are set up for customers at each workshop. Additional spare parts have been requisitioned on a fast track basis. Separate parking areas have been identified to park the impacted cars while they wait for repairs. Maruti Suzuki will also invite the repaired cars for a special follow-up service camp after one month of completion of repair to further ensure trouble free operation.